

**Frequently asked questions  
and answers**



**What if I am housebound?**

The Advice Service offer home visits to any individual who is housebound and/or has extremely restricted mobility

**Will the information I give be kept confidential?**

SBCN offers to all its clients, a confidential service. No information supplied will be disclosed in any form or otherwise to third parties without the written permission of the client.

**How easy will it be for me to access your service?**

We offer a telephone help line. We have outreach sessions for consultation. And an appointment booking service to help and advise you

**FREE FRIENDLY ADVICE**



**For further information on the services provided please contact**

**South Bradford Community Network**

**The Advice Team**

**37 Smith Avenue**

**Odsal**

**Bradford**

**BD6 1HH**

**Telephone 01274 201389**

**E-mail: [sbcn@talk21.com](mailto:sbcn@talk21.com)**



**South Bradford  
Community Network**

**Trying to balance your money?**



**FREE**

**Confidential Impartial  
Advice Service**

**We can help people claim a variety of benefits including:**

- \* Debt Issues
- \* Benefit Entitlements
- \* Housing Issues
- \* Employment



**If you are considering returning to  
Work Education Training**



# **WELCOME TO SOUTH BRADFORD COMMUNITY NETWORK**

The provision of a Debt Advice Support Service allows people to pay for basic necessities e.g. food, clothing and accommodation whilst arranging affordable repayments of their debts. Such advice and support will and does lead to people maximising their already limited incomes and stabilise their financial circumstances so that all essential living needs can be met



Welfare Benefits Advice helps people to claim and retain all the Social Security Benefits they are legally entitled to receive. Unfortunately many people are still unaware of their legal rights, especially with the ever changing face of the benefits system, the names of benefits and the name of the agency itself.

Advice sessions are provided at various health and community settings. For the housebound a home visiting service is available

**SBCN is committed to equality for all**

**South Bradford Community Network**  
was established in 1999 to provide a

## **FREE ADVICE SERVICE**

in relationship to Debt and Welfare Benefits, to people in the Bradford area

### **The Advice team can.....**

- \* Provide Benefit checks
- \* Housing Benefit
- \* Child Tax Credit
- \* Income Support
- \* Disability Living Allowance
- \* Council Tax Credit
- \* Pension Credit
- \* Carers Allowance
- \* Assist with Debt problems

### **We also**

- \* Negotiate with creditors
- \* Help with filling in forms
- \* Assist the re-assessment of your claim
- \* Review benefits that have been refused
- \* Represent you at appeals and tribunals
- \* Make an appointment
- \* Home visits for the housebound
- \* Consultation
- \* Visit our office or outreach sessions



**We offer advice to people in the  
Bradford Area**

**We do have appointment and drop-in  
sessions in**

### **The South Bradford area**

**Buttershaw  
Clayton  
Great Horton  
Scholemoor  
Odsal  
Queensbury  
Wibsey  
Wyke**

### **Health Centres**

- \* The Ridge Medical Practice Great Horton/Odsal
- \* Sunnybank Medical Centre Wyke
- \* The Willows Medical Practice Queensbury

**If you are a registered patient you can  
contact the surgery direct to make an  
appointment with the SBCN Advice Team**



*Together we will make a difference*

**For further information on times and location  
of SBCN's advice sessions, please contact.  
The Advice Team on 01274 201389**